

V. Medical Benefits

Year (month)	Medical Benefit Claims																				
	Grand Total	Outpatient				Western Medicine				Chinese Medicine				Dentistry				Pharmacy			
		Cases	Points	% of Grand Total	Average Points Per Case	Cases	Points	% of Outpatient Points	Average Points Per Case	Cases	Points	% of Outpatient Points	Average Points Per Case	Cases	Points	% of Outpatient Points	Average Points Per Case	Cases	Points	% of Outpatient Points	Average Points Per Case
		Million Points	1000 Cases	Million Points	%	Points	1000 Cases	Million Points	%	Points	1000 Cases	Million Points	%	Points	1000 Cases	Million Points	%	Points	1000 Cases	Million Points	%
2010	500,423	360,651	336,007	67.14	932	293,140	263,818	78.52	900	36,888	17,126	5.10	464	30,622	34,188	10.17	1,116	68,616	20,874	6.21	304
2011	525,920	375,009	356,128	67.72	950	306,314	280,296	78.71	915	38,208	17,569	4.93	460	30,487	34,369	9.65	1,127	74,476	23,893	6.71	321
2012	565,543	365,406	389,004	68.78	1,065	294,402	305,740	78.60	1,039	39,607	21,410	5.50	541	31,398	37,373	9.61	1,190	76,121	24,481	6.29	322
2013	589,269	351,209	410,119	69.60	1,168	279,009	349,097	85.12	1,251	40,058	22,266	5.43	556	32,143	38,757	9.45	1,206	-	-	-	-
2014	615,260	357,029	427,366	69.46	1,197	283,907	364,839	85.37	1,285	40,585	22,888	5.36	564	32,536	39,638	9.28	1,218	-	-	-	-
2015	630,370	355,589	436,847	69.30	1,229	282,460	373,458	85.49	1,322	40,383	23,113	5.29	572	32,746	40,275	9.22	1,230	-	-	-	-
2016	661,879	361,558	458,081	69.21	1,267	288,444	392,621	85.71	1,361	40,500	24,133	5.27	596	32,614	41,326	9.02	1,267	-	-	-	-
2017	700,852	352,249	488,273	69.67	1,386	280,442	419,180	85.85	1,495	38,438	25,049	5.13	652	33,369	44,044	9.02	1,320	-	-	-	-
2018	738,422	359,890	513,602	69.55	1,427	286,729	441,741	86.01	1,541	39,229	26,506	5.16	676	33,932	45,355	8.83	1,337	-	-	-	-
2019	773,169	367,615	539,917	69.83	1,469	292,667	465,016	86.13	1,589	40,333	28,491	5.28	706	34,615	46,410	8.60	1,341	-	-	-	-
2020 r	780,382	340,285	543,155	69.60	1,596	267,421	467,354	86.04	1,748	39,002	28,874	5.32	740	33,862	46,928	8.64	1,386	-	-	-	-
Jul. r	69,148	29,110	48,243	69.77	1,657	22,419	41,285	85.58	1,842	3,582	2,660	5.51	742	3,109	4,299	8.91	1,383	-	-	-	-
Aug. r	66,890	28,518	45,995	68.76	1,613	22,297	39,441	85.75	1,769	3,232	2,421	5.26	749	2,989	4,133	8.99	1,383	-	-	-	-
Sept. r	67,951	29,370	47,458	69.84	1,616	23,184	40,921	86.23	1,765	3,247	2,447	5.16	754	2,939	4,090	8.62	1,392	-	-	-	-
Oct. r	67,042	29,389	46,272	69.02	1,574	23,360	39,935	86.30	1,710	3,207	2,408	5.20	751	2,821	3,929	8.49	1,393	-	-	-	-
Nov. r	66,789	29,081	46,178	69.14	1,588	23,043	39,795	86.18	1,727	3,159	2,379	5.15	753	2,879	4,004	8.67	1,391	-	-	-	-
Dec. r	70,693	29,938	48,807	69.04	1,630	23,663	42,161	86.38	1,782	3,239	2,442	5.00	754	3,036	4,204	8.61	1,385	-	-	-	-
2021																					
Jan. r	66,485	28,633	45,489	68.42	1,589	22,873	39,402	86.62	1,723	2,999	2,240	4.92	747	2,761	3,846	8.46	1,393	-	-	-	-
Feb. r	56,862	24,056	39,708	69.83	1,651	19,136	34,553	87.02	1,806	2,519	1,909	4.81	758	2,400	3,247	8.18	1,353	-	-	-	-
Mar. r	72,719	30,735	51,052	70.20	1,661	24,285	44,233	86.64	1,821	3,314	2,531	4.96	764	3,135	4,288	8.40	1,368	-	-	-	-
Apr. r	69,126	28,942	47,920	69.32	1,656	22,918	41,545	86.70	1,813	3,186	2,451	5.11	769	2,838	3,924	8.19	1,383	-	-	-	-
May. r	62,101	24,281	42,375	68.23	1,745	19,485	37,290	88.00	1,914	2,666	2,068	4.88	776	2,130	3,017	7.12	1,417	-	-	-	-
Jun. r	51,960	19,685	37,566	72.30	1,908	15,742	33,377	88.85	2,120	2,256	1,724	4.59	764	1,687	2,466	6.56	1,462	-	-	-	-
Jul. p	61,208	23,757	43,459	71.00	1,829	18,515	37,798	86.97	2,041	2,787	2,122	4.88	761	2,454	3,539	8.14	1,442	-	-	-	-
Notes	<p>1. "p" represents preliminary figures and "r" represents revised figures.</p> <p>2. Dentistry, Chinese medicine, physician clinics and hospital global budget systems were implemented in July 1998, July 2000, July 2001 and July 2002, respectively. Prior to the implementation of each global budget system, 1 Point was equivalent to 1 NTS. Since implementation, the value of 1 Point is calculated based on the budget allocation and total medical benefit claims.</p> <p>3. Commission cases excluded since 2012.</p> <p>4. Figures of "Points" columns in this table imply both requested points and copayments since 2012 (Copayment NT\$1 is regarded as 1 point) and imply only requested points before 2012.</p>																				

V. Medical Benefits (Cont'd 1)

Year (month)	Medical Benefit Claims						
	Inpatient						
	Cases	Inpatient-Days	Points	% of Grand Total	Average Points Per Case	Average Length of Stay	Average Points per Day
	1000 Cases	1000 Days	Million Points	%	Points	Days	Points
2010	3,207	32,868	164,416	32.86	51,267	10.25	5,002
2011	3,277	33,370	169,792	32.28	51,809	10.18	5,088
2012	3,177	31,395	176,540	31.22	55,567	9.88	5,623
2013	3,134	30,978	179,150	30.40	57,168	9.89	5,783
2014	3,208	31,275	187,894	30.54	58,573	9.75	6,008
2015	3,281	31,325	193,523	30.70	58,989	9.55	6,178
2016	3,316	32,010	203,798	30.79	61,458	9.65	6,367
2017	3,361	31,736	212,579	30.33	63,245	9.44	6,698
2018	3,437	32,291	224,819	30.45	65,411	9.39	6,962
2019	3,533	32,826	233,253	30.17	66,023	9.29	7,106
2020 r	3,368	31,473	237,227	30.40	70,442	9.35	7,537
Jul. r	304	2,744	20,905	30.23	68,712	9.02	7,618
Aug. r	296	2,726	20,895	31.24	70,613	9.21	7,664
Sept. r	291	2,712	20,493	30.16	70,454	9.32	7,557
Oct. r	298	2,718	20,770	30.98	69,738	9.13	7,642
Nov. r	293	2,686	20,611	30.86	70,226	9.15	7,673
Dec. r	308	2,820	21,887	30.96	71,151	9.17	7,760
2021							
Jan. r	291	2,724	20,997	31.58	72,172	9.36	7,709
Feb. r	240	2,260	17,153	30.17	71,567	9.43	7,590
Mar. r	299	2,700	21,668	29.80	72,472	9.03	8,025
Apr. r	292	2,692	21,207	30.68	72,529	9.21	7,877
May. r	257	2,556	19,726	31.77	76,634	9.93	7,717
Jun. r	177	1,964	14,393	27.70	81,296	11.09	7,330
Jul. p	226	2,298	17,750	29.00	78,512	10.17	7,723

Notes
 5. Outpatient cases exclude cases of refillable prescriptions for patients with chronic illnesses since 2013. Outpatient cases exclude cases of second or subsequent treatment in the same therapeutic course and scheduled examination since 2017.
 6. Before 2012, outpatient cases exclude Pharmacies' cases, Pharmacy claims reclassified to the medical institutions where the prescriptions released since 2013.
 7. Figures for 2010-2019 came from NHI Annual Statistical Report. Subsequent data came from the inpatient/outpatient treatment payment list files. Data updated on September 6, 2021.

V. Medical Benefits (Cont'd 2)

Year (month)	Outpatient Medical Benefit Claims—by Contracted Category														
	Academic Medical Centers			Metropolitan Hospitals			Local Community Hospitals			Physician Clinics			Pharmacies		
	Cases	Points	Average Points Per Case	Cases	Points	Average Points Per Case	Cases	Points	Average Points Per Case	Cases	Points	Average Points Per Case	Cases	Points	Average Points Per Case
	1000 Cases	Million Points	Points	1000 Cases	Million Points	Points	1000 Cases	Million Points	Points	1000 Cases	Million Points	Points	1000 Cases	Million Points	Points
2010	33,014	69,808	2,115	43,404	69,665	1,605	31,239	37,765	1,209	252,994	137,895	545	68,616	20,874	304
2011	34,116	75,454	2,212	46,298	76,347	1,649	30,616	37,624	1,229	263,979	142,810	541	74,476	23,893	321
2012	34,474	82,725	2,400	45,443	83,968	1,848	29,231	39,967	1,367	256,258	157,863	616	76,121	24,481	322
2013	30,611	94,136	3,075	40,885	94,376	2,308	27,549	43,910	1,594	252,165	177,697	705	-	-	-
2014	31,407	98,601	3,139	42,033	99,771	2,374	27,825	46,047	1,655	255,763	182,947	715	-	-	-
2015	32,411	101,959	3,146	42,912	102,407	2,386	28,275	47,543	1,681	251,992	184,938	734	-	-	-
2016	33,022	107,675	3,261	44,679	109,228	2,445	28,209	49,941	1,770	255,647	191,237	748	-	-	-
2017	31,766	116,833	3,678	44,188	117,811	2,666	27,872	54,287	1,948	248,423	199,342	802	-	-	-
2018	32,433	123,419	3,805	44,787	123,846	2,765	29,170	59,880	2,053	253,499	206,456	814	-	-	-
2019	32,453	128,311	3,954	44,349	128,510	2,898	31,850	68,487	2,150	258,963	214,608	829	-	-	-
2020 r	31,471	130,821	4,157	42,559	128,440	3,018	30,811	70,716	2,295	235,444	213,178	905	-	-	-
Jul. r	2,903	11,862	4,086	3,856	11,580	3,004	2,759	6,351	2,302	19,592	18,450	942	-	-	-
Aug. r	2,744	11,100	4,045	3,684	10,907	2,960	2,650	6,041	2,280	19,440	17,947	923	-	-	-
Sept. r	2,802	11,622	4,148	3,771	11,305	2,998	2,736	6,233	2,278	20,061	18,298	912	-	-	-
Oct. r	2,698	11,018	4,084	3,694	10,876	2,944	2,710	6,152	2,270	20,286	18,226	898	-	-	-
Nov. r	2,734	11,153	4,079	3,737	10,879	2,911	2,704	6,110	2,259	19,905	18,036	906	-	-	-
Dec. r	2,856	12,003	4,203	3,872	11,608	2,998	2,800	6,472	2,311	20,410	18,723	917	-	-	-
2021															
Jan. r	2,650	11,027	4,162	3,506	10,635	3,033	2,579	5,993	2,323	19,898	17,835	896	-	-	-
Feb. r	2,214	9,791	4,422	2,956	9,350	3,163	2,206	5,276	2,392	16,679	15,291	917	-	-	-
Mar. r	2,973	12,458	4,191	3,979	12,091	3,039	2,933	6,923	2,360	20,849	19,580	939	-	-	-
Apr. r	2,770	11,507	4,155	3,746	11,361	3,032	2,752	6,518	2,369	19,674	18,534	942	-	-	-
May. r	2,162	10,283	4,757	2,996	9,983	3,332	2,266	5,682	2,508	16,858	16,427	974	-	-	-
Jun. r	1,706	9,314	5,460	2,377	8,850	3,723	1,878	5,025	2,676	13,725	14,377	1,048	-	-	-
Jul. p	2,330	10,718	4,601	3,018	10,181	3,374	2,323	5,870	2,528	16,087	16,690	1,037	-	-	-
Notes															

V. Medical Benefits (Cont'd)

Year (month)	Inpatient Medical Benefit Claims—by Contracted Category																							
	Academic Medical Centers						Metropolitan Hospitals						Local Community Hospitals						Physician Clinics					
	Cases	Inpatient -Days	Points	Average Points Per Case	Average Length of Stay	Average Points per Day	Cases	Inpatient -Days	Points	Average Points Per Case	Average Length of Stay	Average Points per Day	Cases	Inpatient -Days	Points	Average Points Per Case	Average Length of Stay	Average Points per Day	Cases	Inpatient -Days	Points	Average Points Per Case	Average Length of Stay	Average Points per Day
	1000 Cases	1000 Days	Million Points	Points	Days	Points	1000 Cases	1000 Days	Million Points	Points	Days	Points	1000 Cases	1000 Days	Million Points	Points	Days	Points	1000 Cases	1000 Days	Million Points	Points	Days	Points
2010	1,035	8,987	69,864	67,497	8.68	7,774	1,427	13,325	63,948	44,827	9.34	4,799	694	10,372	29,132	41,972	14.94	2,809	51	184	1,472	28,675	3.58	8,003
2011	1,059	9,100	71,976	67,955	8.59	7,909	1,499	13,874	67,507	45,038	9.26	4,866	659	10,187	28,580	43,383	15.46	2,806	60	209	1,729	28,618	3.46	8,276
2012	1,047	8,905	74,735	71,393	8.51	8,392	1,436	13,003	70,250	48,913	9.05	5,403	623	9,249	29,486	47,329	14.85	3,188	71	237	2,068	29,128	3.34	8,709
2013	1,036	8,717	75,458	72,853	8.42	8,657	1,426	12,861	72,009	50,512	9.02	5,599	614	9,199	29,945	48,762	14.98	3,255	58	201	1,738	29,803	3.44	8,658
2014	1,065	8,874	79,869	74,962	8.33	9,000	1,465	13,048	75,957	51,844	8.91	5,822	615	9,139	30,187	49,122	14.87	3,303	63	214	1,880	29,954	3.40	8,802
2015	1,092	8,834	82,543	75,619	8.09	9,344	1,498	13,097	78,182	52,176	8.74	5,970	628	9,188	30,927	49,222	14.62	3,366	62	206	1,871	30,002	3.31	9,070
2016	1,111	9,279	87,142	78,450	8.35	9,392	1,517	13,322	83,002	54,731	8.78	6,230	627	9,207	31,802	50,711	14.68	3,454	62	203	1,851	30,062	3.29	9,127
2017	1,134	9,090	91,426	80,636	8.02	10,057	1,529	13,240	86,323	56,466	8.66	6,520	641	9,219	33,106	51,619	14.37	3,591	57	188	1,725	30,110	3.27	9,197
2018	1,159	9,299	96,921	83,589	8.02	10,422	1,559	13,463	91,013	58,395	8.64	6,760	666	9,353	35,300	53,007	14.05	3,774	53	175	1,585	29,904	3.29	9,081
2019	1,192	9,494	101,020	84,741	7.96	10,640	1,579	13,532	92,802	58,790	8.57	6,858	711	9,629	37,891	53,312	13.55	3,935	52	171	1,539	29,850	3.31	9,010
2020 r	1,145	8,862	102,465	89,515	7.74	11,562	1,477	12,929	93,793	63,521	8.76	7,255	699	9,523	39,539	56,599	13.63	4,152	48	159	1,429	29,876	3.32	8,986
Jul. r	104	766	8,851	85,076	7.36	11,553	134	1,146	8,424	62,767	8.54	7,349	62	818	3,510	56,611	13.20	4,288	4	13	120	30,103	3.38	8,914
Aug. r	101	777	9,086	89,529	7.65	11,696	129	1,116	8,224	63,541	8.63	7,366	61	819	3,465	56,833	13.44	4,228	4	14	120	29,828	3.37	8,853
Sept. r	100	778	8,947	89,764	7.81	11,496	128	1,137	8,115	63,570	8.90	7,140	59	783	3,310	55,651	13.17	4,226	4	14	121	29,698	3.34	8,896
Oct. r	101	767	8,989	88,920	7.59	11,715	130	1,109	8,142	62,416	8.50	7,342	62	827	3,500	56,767	13.40	4,235	5	15	138	29,898	3.30	9,063
Nov. r	100	762	8,915	88,967	7.61	11,695	129	1,105	8,135	63,252	8.59	7,359	61	805	3,438	56,782	13.29	4,271	4	13	123	29,754	3.26	9,125
Dec. r	106	817	9,530	89,637	7.68	11,669	134	1,155	8,604	64,388	8.64	7,449	64	835	3,629	57,126	13.14	4,347	4	14	124	29,960	3.31	9,049
2021																								
Jan. r	100	769	9,126	90,941	7.67	11,863	126	1,107	8,202	65,343	8.82	7,411	61	835	3,549	58,111	13.66	4,253	4	13	120	30,067	3.32	9,043
Feb. r	80	613	7,355	91,428	7.62	11,999	103	898	6,646	64,558	8.73	7,397	53	738	3,054	57,643	13.92	4,140	3	11	99	29,825	3.34	8,937
Mar. r	102	775	9,323	91,222	7.59	12,024	130	1,108	8,567	66,042	8.54	7,730	63	803	3,662	57,961	12.72	4,558	4	13	116	29,870	3.36	8,902
Apr. r	99	753	9,092	91,595	7.58	12,080	127	1,098	8,349	65,504	8.61	7,606	62	830	3,661	58,909	13.36	4,410	4	12	105	29,755	3.35	8,889
May. r	85	715	8,427	99,678	8.45	11,790	112	1,036	7,754	68,965	9.22	7,483	57	793	3,435	60,553	13.98	4,330	4	12	111	29,932	3.31	9,044
Jun. r	54	500	5,865	108,675	9.26	11,730	76	766	5,629	73,740	10.03	7,351	43	685	2,784	64,935	15.99	4,062	4	13	116	29,822	3.24	9,218
Jul. p	71	578	7,193	100,762	8.09	12,449	98	934	7,012	71,242	9.48	7,512	52	774	3,423	65,607	14.83	4,424	4	13	122	29,766	3.28	9,074
Notes																								