

V. Medical Benefits

Year (month)	Medical Benefit Claims																				
	Grand Total	Outpatient				Western Medicine				Chinese Medicine				Dentistry				Pharmacy			
		Cases	Points	% of Grand Total	Average Points Per Case	Cases	Points	% of Outpatient Points	Average Points Per Case	Cases	Points	% of Outpatient Points	Average Points Per Case	Cases	Points	% of Outpatient Points	Average Points Per Case	Cases	Points	% of Outpatient Points	Average Points Per Case
Million Points	1000 Cases	Million Points	%	Points	1000 Cases	Million Points	%	Points	1000 Cases	Million Points	%	Points	1000 Cases	Million Points	%	Points	1000 Cases	Million Points	%	Points	
2009	487,630	356,795	325,980	66.85	914	287,758	253,766	77.85	882	38,472	18,146	5.57	472	30,565	34,311	10.53	1,123	65,503	19,757	6.06	301
2010	500,423	360,651	336,007	67.14	932	293,140	263,818	78.52	900	36,888	17,126	5.10	464	30,622	34,188	10.17	1,116	68,616	20,874	6.21	304
2011	525,920	375,009	356,128	67.72	950	306,314	280,296	78.71	915	38,208	17,569	4.93	460	30,487	34,369	9.65	1,127	74,476	23,893	6.71	321
2012	565,543	365,406	389,004	68.78	1,065	294,402	305,740	78.60	1,039	39,607	21,410	5.50	541	31,398	37,373	9.61	1,190	76,121	24,481	6.29	322
2013	589,269	351,209	410,119	69.60	1,168	279,009	349,097	85.12	1,251	40,058	22,266	5.43	556	32,143	38,757	9.45	1,206	-	-	-	-
2014	615,260	357,029	427,366	69.46	1,197	283,907	364,839	85.37	1,285	40,585	22,888	5.36	564	32,536	39,638	9.28	1,218	-	-	-	-
2015	630,370	355,589	436,847	69.30	1,229	282,460	373,458	85.49	1,322	40,383	23,113	5.29	572	32,746	40,275	9.22	1,230	-	-	-	-
2016	661,879	361,558	458,081	69.21	1,267	288,444	392,621	85.71	1,361	40,500	24,133	5.27	596	32,614	41,326	9.02	1,267	-	-	-	-
2017	700,852	352,249	488,273	69.67	1,386	280,442	419,180	85.85	1,495	38,438	25,049	5.13	652	33,369	44,044	9.02	1,320	-	-	-	-
2018	738,422	359,890	513,602	69.55	1,427	286,729	441,741	86.01	1,541	39,229	26,506	5.16	676	33,932	45,355	8.83	1,337	-	-	-	-
2019 r	773,130	367,612	539,894	69.83	1,469	292,665	464,993	86.13	1,589	40,332	28,491	5.28	706	34,615	46,409	8.60	1,341	-	-	-	-
Mar. r	65,577	31,650	45,841	69.90	1,448	25,348	39,539	86.25	1,560	3,366	2,376	5.18	706	2,935	3,927	8.57	1,338	-	-	-	-
Apr. r	64,656	30,767	45,288	70.04	1,472	24,546	39,075	86.28	1,592	3,352	2,371	5.23	707	2,870	3,842	8.48	1,339	-	-	-	-
May. r	66,994	31,577	46,903	70.01	1,485	25,085	40,381	86.10	1,610	3,490	2,478	5.28	710	3,001	4,043	8.62	1,347	-	-	-	-
Jun. r	61,470	28,528	42,692	69.45	1,496	22,663	36,816	86.24	1,624	3,202	2,282	5.35	713	2,663	3,593	8.42	1,350	-	-	-	-
Jul. r	68,626	31,313	47,795	69.64	1,526	24,603	41,076	85.94	1,670	3,601	2,558	5.35	710	3,109	4,161	8.71	1,338	-	-	-	-
Aug. r	65,062	30,205	45,347	69.70	1,501	23,688	38,796	85.55	1,638	3,503	2,495	5.50	712	3,014	4,057	8.95	1,346	-	-	-	-
Sept. r	61,797	29,542	42,876	69.38	1,451	23,609	36,925	86.12	1,564	3,232	2,308	5.38	714	2,701	3,643	8.50	1,349	-	-	-	-
Oct. r	67,532	32,268	47,227	69.93	1,464	25,705	40,649	86.07	1,581	3,558	2,541	5.38	714	3,005	4,037	8.55	1,344	-	-	-	-
Nov. r	64,774	31,101	45,012	69.49	1,447	24,655	38,542	85.63	1,563	3,497	2,492	5.54	712	2,949	3,979	8.84	1,349	-	-	-	-
Dec. r	66,300	32,034	46,195	69.68	1,442	25,646	39,756	86.06	1,550	3,421	2,434	5.27	711	2,967	4,006	8.67	1,350	-	-	-	-
2020																					
Jan. r	62,202	30,145	43,323	69.65	1,437	24,501	37,683	86.98	1,538	3,051	2,182	5.04	715	2,593	3,458	7.98	1,333	-	-	-	-
Feb. r	59,876	27,329	41,717	69.67	1,526	21,569	35,871	85.99	1,663	3,047	2,166	5.19	711	2,713	3,681	8.82	1,357	-	-	-	-
Mar. p	62,833	27,497	44,109	70.20	1,604	21,500	37,943	86.02	1,765	3,295	2,421	5.49	735	2,702	3,745	8.49	1,386	-	-	-	-
Notes	1. "p" represents preliminary figures and "r" represents revised figures. 2. Dentistry, Chinese medicine, physician clinics and hospital global budget systems were implemented in July 1998, July 2000, July 2001 and July 2002, respectively. Prior to the implementation of each global budget system, 1 Point was equivalent to 1 NT\$. Since implementation, the value of 1 Point is calculated based on the budget allocation and total medical benefit claims. 3. Commission cases excluded since 2012. 4. Figures of "Points" columns in this table imply both requested points and copayments since 2012 (Copayment NT\$1 is regarded as 1 point) and imply only requested points before 2012.																				

V. Medical Benefits (Cont'd 1)

Year (month)	Medical Benefit Claims						
	Inpatient						
	Cases	Inpatient-Days	Points	% of Grand Total	Average Points Per Case	Average Length of Stay	Average Points per Day
	1000 Cases	1000 Days	Million Points	%	Points	Days	Points
2009	3,144	32,043	161,650	33.15	51,420	10.19	5,045
2010	3,207	32,868	164,416	32.86	51,267	10.25	5,002
2011	3,277	33,370	169,792	32.28	51,809	10.18	5,088
2012	3,177	31,395	176,540	31.22	55,567	9.88	5,623
2013	3,134	30,978	179,150	30.40	57,168	9.89	5,783
2014	3,208	31,275	187,894	30.54	58,573	9.75	6,008
2015	3,281	31,325	193,523	30.70	58,989	9.55	6,178
2016	3,316	32,010	203,798	30.79	61,458	9.65	6,367
2017	3,361	31,736	212,579	30.33	63,245	9.44	6,698
2018	3,437	32,291	224,819	30.45	65,411	9.39	6,962
2019 r	3,533	32,811	233,237	30.17	66,020	9.29	7,108
Mar. r	296	2,746	19,736	30.10	66,760	9.29	7,188
Apr. r	291	2,814	19,368	29.96	66,594	9.67	6,884
May. r	307	2,844	20,091	29.99	65,525	9.28	7,063
Jun. r	290	2,649	18,778	30.55	64,827	9.15	7,088
Jul. r	316	2,926	20,832	30.36	65,881	9.25	7,119
Aug. r	303	2,804	19,714	30.30	65,045	9.25	7,030
Sept. r	292	2,666	18,921	30.62	64,804	9.13	7,098
Oct. r	303	2,855	20,305	30.07	66,953	9.41	7,112
Nov. r	294	2,708	19,762	30.51	67,176	9.20	7,299
Dec. r	299	2,750	20,105	30.32	67,177	9.19	7,311
2020							
Jan. r	275	2,667	18,879	30.35	68,706	9.70	7,080
Feb. r	264	2,381	18,159	30.33	68,799	9.02	7,625
Mar. p	255	2,494	18,724	29.80	73,401	9.78	7,507
Notes	5. Outpatient cases exclude cases of refillable prescriptions for patients with chronic illnesses since 2013. Outpatient cases exclude cases of second or subsequent treatment in the same therapeutic course and scheduled examination since 2017. 6. Before 2012, outpatient cases exclude Pharmacies' cases, Pharmacy claims reclassified to the medical institutions where the prescriptions released since 2013. 7. Figures for 2009-2018 came from NHI Annual Statistical Reports. Subsequent data came from the inpatient/outpatient treatment payment list files. Data updated on May 6, 2020.						

V. Medical Benefits (Cont'd 2)

Year (month)	Outpatient Medical Benefit Claims—by Contracted Category														
	Academic Medical Centers			Metropolitan Hospitals			Local Community Hospitals			Physician Clinics			Pharmacies		
	Cases	Points	Average Points Per Case	Cases	Points	Average Points Per Case	Cases	Points	Average Points Per Case	Cases	Points	Average Points Per Case	Cases	Points	Average Points Per Case
	1000 Cases	Million Points	Points	1000 Cases	Million Points	Points	1000 Cases	Million Points	Points	1000 Cases	Million Points	Points	1000 Cases	Million Points	Points
2009	32,199	66,830	2,076	41,410	65,534	1,583	31,960	37,718	1,180	251,226	136,141	542	65,503	19,757	302
2010	33,014	69,808	2,115	43,404	69,665	1,605	31,239	37,765	1,209	252,994	137,895	545	68,616	20,874	304
2011	34,116	75,454	2,212	46,298	76,347	1,649	30,616	37,624	1,229	263,979	142,810	541	74,476	23,893	321
2012	34,474	82,725	2,400	45,443	83,968	1,848	29,231	39,967	1,367	256,258	157,863	616	76,121	24,481	322
2013	30,611	94,136	3,075	40,885	94,376	2,308	27,549	43,910	1,594	252,165	177,697	705	-	-	-
2014	31,407	98,601	3,139	42,033	99,771	2,374	27,825	46,047	1,655	255,763	182,947	715	-	-	-
2015	32,411	101,959	3,146	42,912	102,407	2,386	28,275	47,543	1,681	251,992	184,938	734	-	-	-
2016	33,022	107,675	3,261	44,679	109,228	2,445	28,209	49,941	1,770	255,647	191,237	748	-	-	-
2017	31,766	116,833	3,678	44,188	117,811	2,666	27,872	54,287	1,948	248,423	199,342	802	-	-	-
2018	32,433	123,419	3,805	44,787	123,846	2,765	29,170	59,880	2,053	253,499	206,456	814	-	-	-
2019 r	32,452	128,303	3,954	44,348	128,503	2,898	31,850	68,486	2,150	258,961	214,602	829	-	-	-
Mar. r	2,718	10,741	3,952	3,761	11,089	2,948	2,639	5,770	2,186	22,531	18,242	810	-	-	-
Apr. r	2,711	10,763	3,970	3,692	10,875	2,946	2,668	5,794	2,172	21,697	17,855	823	-	-	-
May. r	2,835	11,180	3,944	3,861	11,276	2,921	2,769	5,993	2,165	22,113	18,454	835	-	-	-
Jun. r	2,540	10,068	3,963	3,533	10,273	2,908	2,534	5,496	2,169	19,922	16,854	846	-	-	-
Jul. r	2,893	11,544	3,990	3,958	11,594	2,929	2,831	6,164	2,178	21,631	18,493	855	-	-	-
Aug. r	2,757	10,858	3,938	3,745	10,780	2,879	2,683	5,773	2,151	21,020	17,935	853	-	-	-
Sept. r	2,559	10,009	3,912	3,596	10,083	2,804	2,595	5,463	2,106	20,793	17,321	833	-	-	-
Oct. r	2,873	11,280	3,926	3,937	11,132	2,828	2,833	5,988	2,113	22,625	18,827	832	-	-	-
Nov. r	2,688	10,498	3,905	3,671	10,423	2,839	2,678	5,681	2,121	22,064	18,410	834	-	-	-
Dec. r	2,760	10,905	3,951	3,778	10,804	2,860	2,752	5,812	2,112	22,744	18,675	821	-	-	-
2020															
Jan. r	2,506	10,251	4,091	3,408	10,135	2,974	2,469	5,489	2,223	21,762	17,448	802	-	-	-
Feb. r	2,428	9,910	4,082	3,251	9,767	3,005	2,316	5,245	2,264	19,334	16,795	869	-	-	-
Mar. p	2,406	10,596	4,405	3,250	10,363	3,189	2,378	5,597	2,354	19,464	17,553	902	-	-	-
Notes															

V. Medical Benefits (Cont'd)

Year (month)	Inpatient Medical Benefit Claims—by Contracted Category																								
	Academic Medical Centers						Metropolitan Hospitals						Local Community Hospitals						Physician Clinics						
	Cases	Inpatient -Days	Points	Average Points Per Case	Average Length of Stay	Average Points per Day	Cases	Inpatient -Days	Points	Average Points Per Case	Average Length of Stay	Average Points per Day	Cases	Inpatient -Days	Points	Average Points Per Case	Average Length of Stay	Average Points per Day	Cases	Inpatient -Days	Points	Average Points Per Case	Average Length of Stay	Average Points per Day	
	1000 Cases	1000 Days	Million Points	Points	Days	Points	1000 Cases	1000 Days	Million Points	Points	Days	Points	1000 Cases	1000 Days	Million Points	Points	Days	Points	1000 Cases	1000 Days	Million Points	Points	Days	Points	
2009	1,013	8,763	69,021	68,116	8.65	7,877	1,352	12,780	61,270	45,324	9.45	4,794	719	10,290	29,637	41,247	14.32	2,880	60	210	1,723	28,652	3.49	8,222	
2010	1,035	8,987	69,864	67,497	8.68	7,774	1,427	13,325	63,948	44,827	9.34	4,799	694	10,372	29,132	41,972	14.94	2,809	51	184	1,472	28,675	3.58	8,003	
2011	1,059	9,100	71,976	67,955	8.59	7,909	1,499	13,874	67,507	45,038	9.26	4,866	659	10,187	28,580	43,383	15.46	2,806	60	209	1,729	28,618	3.46	8,276	
2012	1,047	8,905	74,735	71,393	8.51	8,392	1,436	13,003	70,250	48,913	9.05	5,403	623	9,249	29,486	47,329	14.85	3,188	71	237	2,068	29,128	3.34	8,709	
2013	1,036	8,717	75,458	72,853	8.42	8,657	1,426	12,861	72,009	50,512	9.02	5,599	614	9,199	29,945	48,762	14.98	3,255	58	201	1,738	29,803	3.44	8,658	
2014	1,065	8,874	79,869	74,962	8.33	9,000	1,465	13,048	75,957	51,844	8.91	5,822	615	9,139	30,187	49,122	14.87	3,303	63	214	1,880	29,954	3.40	8,802	
2015	1,092	8,834	82,543	75,619	8.09	9,344	1,498	13,097	78,182	52,176	8.74	5,970	628	9,188	30,927	49,222	14.62	3,366	62	206	1,871	30,002	3.31	9,070	
2016	1,111	9,279	87,142	78,450	8.35	9,392	1,517	13,322	83,002	54,731	8.78	6,230	627	9,207	31,802	50,711	14.68	3,454	62	203	1,851	30,062	3.29	9,127	
2017	1,134	9,090	91,426	80,636	8.02	10,057	1,529	13,240	86,323	56,466	8.66	6,520	641	9,219	33,106	51,619	14.37	3,591	57	188	1,725	30,110	3.27	9,197	
2018	1,159	9,299	96,921	83,589	8.02	10,422	1,559	13,463	91,013	58,395	8.64	6,760	666	9,353	35,300	53,007	14.05	3,774	53	175	1,585	29,904	3.29	9,081	
2019 r	1,192	9,482	101,015	84,740	7.95	10,654	1,578	13,530	92,792	58,786	8.57	6,858	711	9,629	37,891	53,312	13.55	3,935	52	171	1,539	29,848	3.31	9,024	
Mar. r	100	830	8,587	85,595	8.27	10,351	132	1,127	7,894	59,735	8.53	7,006	59	775	3,124	53,145	13.19	4,031	4	14	130	29,898	3.25	9,197	
Apr. r	97	853	8,348	85,741	8.76	9,788	130	1,132	7,682	59,099	8.71	6,788	59	816	3,217	54,130	13.72	3,944	4	13	121	29,900	3.30	9,063	
May. r	104	821	8,662	83,511	7.91	10,552	138	1,179	8,037	58,390	8.57	6,816	61	831	3,268	53,483	13.59	3,935	4	14	124	29,926	3.34	8,960	
Jun. r	97	757	8,090	83,267	7.79	10,683	130	1,107	7,521	57,742	8.50	6,791	58	771	3,044	52,359	13.26	3,950	4	14	123	29,855	3.31	9,027	
Jul. r	106	845	9,005	84,749	7.95	10,657	142	1,214	8,306	58,314	8.52	6,842	63	853	3,391	53,674	13.50	3,976	4	15	130	29,996	3.38	8,878	
Aug. r	103	801	8,584	83,530	7.80	10,715	136	1,169	7,854	57,836	8.61	6,720	60	820	3,148	52,284	13.62	3,838	4	14	129	29,753	3.27	9,106	
Sept. r	97	754	8,149	83,638	7.74	10,804	131	1,109	7,529	57,409	8.46	6,788	59	787	3,111	52,785	13.36	3,952	4	15	133	29,693	3.33	8,927	
Oct. r	102	820	8,798	86,576	8.07	10,735	135	1,171	8,004	59,162	8.65	6,838	62	850	3,366	54,519	13.76	3,961	5	16	139	29,826	3.34	8,922	
Nov. r	101	785	8,705	86,476	7.80	11,086	131	1,115	7,771	59,529	8.54	6,968	59	793	3,158	53,804	13.51	3,982	4	14	127	29,798	3.29	9,066	
Dec. r	102	782	8,669	85,133	7.68	11,091	133	1,144	8,091	60,980	8.62	7,074	60	810	3,216	53,219	13.40	3,971	4	15	130	29,788	3.37	8,848	
2020																									
Jan. r	91	748	8,196	89,581	8.17	10,963	123	1,104	7,475	60,991	9.01	6,771	57	802	3,090	54,428	14.12	3,854	4	13	118	29,820	3.34	8,934	
Feb. r	90	662	7,809	86,570	7.33	11,804	116	970	7,204	62,362	8.40	7,428	55	738	3,034	55,668	13.53	4,114	4	12	111	30,009	3.34	8,988	
Mar. p	86	693	8,087	94,299	8.08	11,674	111	1,028	7,399	66,455	9.23	7,198	54	761	3,126	57,619	14.03	4,106	4	12	112	29,895	3.31	9,039	
Notes																									